

Terms & Conditions

These terms are for licensed retailers, distributors, and sales representatives only.

Minimum Order

No minimum order, however, all items must be ordered according to the minimum quantities specified. All items in the catalog and on the website are priced per piece unless otherwise stated.

Freight

We add ground freight charges to each order. If you prefer, we will bill freight charges to your UPS account.

All sales are FOB Origin.

Express freight is available during high shipping seasons and a \$50 expedited fee may apply.

Credit Card & Net 30

We require prepayment for first-time orders. To apply for Terms, ask for the credit application form. We invoice at time of shipment. U.S. funds only.

Any Net 30 Orders must be paid with company check or cash. 3% Fee will be added if Net 30 orders are paid with a Credit Card.

\$25 Fee will be charged for returned checks.

Damage Claim Policy

All damages and/or discrepancies must be reported within 30 days of receiving the product.

No credits will be given after 30 days of shipping. Please include pictures of damaged items with your claim or it may be denied. Only 2 separate claims instances will be accepted.

If requested by us, all damaged items must be returned in sufficient or original packaging.

We will issue a call tag or provide a return label.

A 20% damage fee will be deducted from the credit amount if items are returned in poor packaging or missing OSW tags.

Please do not price any items being returned to us.

Any items returned to us with price tags will not be credited.

Returns

We accept returns within 30 days stated above at customers expense plus 20% restocking fee for items in good/mint condition, free of added labels or marking. Any items returned to us with price tags will not be credited.

Mistakes Happen

We make every attempt to avoid errors in pricing, product information and product availability.

If mistakes occur, we reserve the right to correct it and we apologize for the inconvenience it may have caused.

The item pricing is valid for the most current volume only.

Pricing in this catalog is wholesale and is subject to change without notice.



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